

Processing of SE NNEGC Energoatom personnel and other citizens' appeals during the 1st Quarter, 2019

Processing of appeals addressed to SE NNEGC «Energoatom» is carried out according to the Law of Ukraine “On Public Appeals” <http://zakon2.rada.gov.ua/laws/show/393/96-BP> under the procedure determined in the Provisions on procedure for citizens' appeals to SE NNEGC Energoatom. Under appeals one shall understand proposals (comments), statements (petitions) and grievances, performed and presented in writing or verbal.

Consolidated data on public appeals to SE NNEGC «Energoatom» during the reporting 1st Quarter, 2019 is given in the table.

All appeals were timely processed in due order. There were no claims regarding the decisions in administrative or legal procedure during the reporting period.

Consolidated data on public appeals to SE NNEGC «Energoatom» during the 1st Quarter, 2019

No	Indicator	SS ZNPP	SS RNPP	SS KhNPP	SS SUNPP	Other SSs	SE NNEGC «Energoatom» Directorate	Totally
1	Appeals on residential issues	5	10	1	1	0	16	33
2	Appeals on human resource issues	13	5	59	2	25	11	115
3	Appeals on financial aid issues	8	212	165	15	36	17	453
4	Appeals on other issues ¹	13	68	74	10	1	25	191
5	Totally, appeals	39	295	299	28	62	69	792

¹- arrangement of mass cultural and sporting events, assistance to outside suffered persons, fulfillment of Collective Bargaining Agreement conditions, etc.